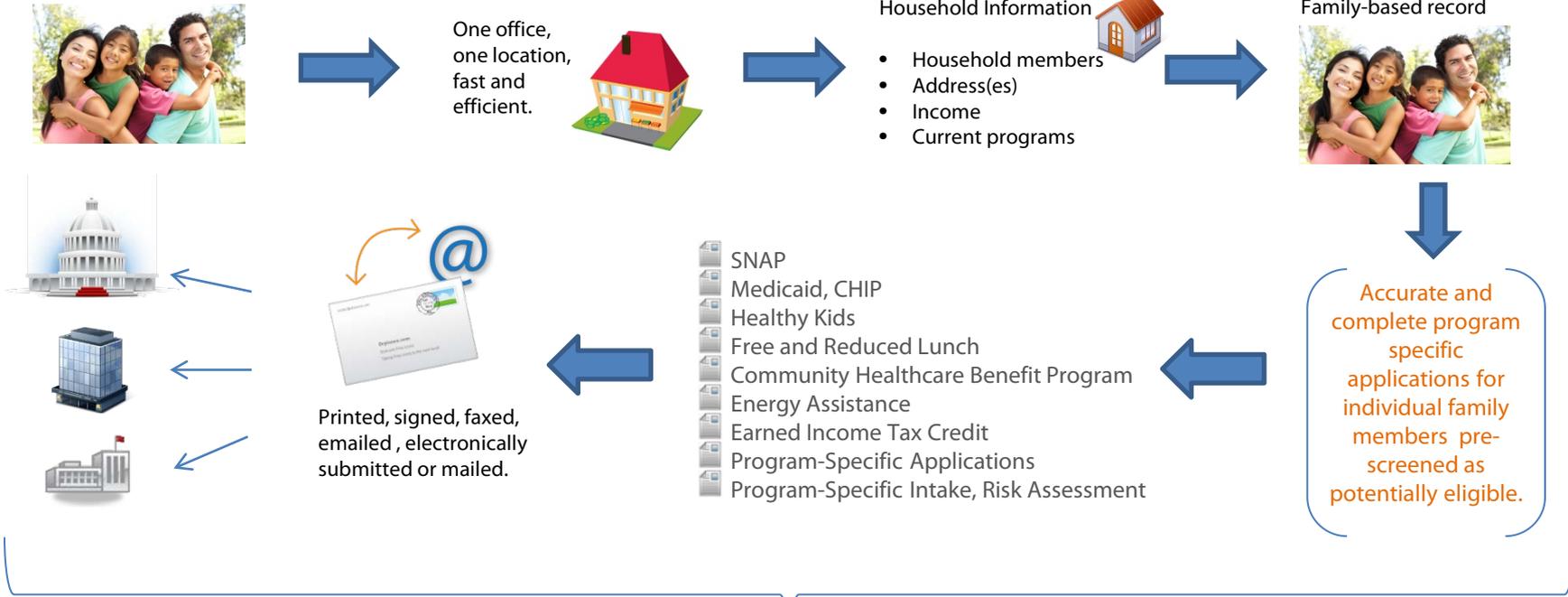


Clara Community Hub from the family's perspective

Benefits needs assessments, applications and enrollment



Care coordination



Clients work with community members they trust and for whom they have established relationships.



Information is easily shared between approved partner organizations; information and data entry don't have to be repeated and clients spend more time getting connected to the services they need.



Calls are returned promptly, follow-ups are completed.



Opportunities to stay connected to services are communicated.

Clara Community Hub from the perspective of the **community based organization**

Benefits needs assessments, applications and enrollment

Address social determinants by connecting clients with all eligible programs from one location, in a single process.



Household Information 

- Household members
- Address(es)
- Income
- Current programs



Family-based record that supports individual- or family-based data management.



Accurate and complete program specific applications for individual family members pre-screened as potentially eligible.



- 📄 Auto-fill necessary applications to local and state agencies, internal programs and community-based initiatives. .
- 📄 Track application submission through auto-generated steps specific to each application process.
- 📄 Store important documentation for later use by programs and partners (as permitted).
- 📄 Quickly generate productivity reports for grantors, boards and managers.



Printed, signed, faxed, emailed, electronically submitted or mailed applications to correct agencies.



Care coordination



Manage paperwork easily with auto-filled forms, forms libraries, auto-calculated FPLs. Clients move between programs, offices and partner organizations easily – maintaining universal and program-specific ID numbers.



Collaborate with partners to efficiently and effectively connect clients with needed resources. Schedule appointments, close the loop on referrals between organizations and keep care plans up to date. Reduce redundancy by sharing information from eligibility screening between organizations (e.g. – hospital charity care applications).



System-generated or user-generated tasks to help support day to day operations, appointment reminders, follow-up prompts, and workload management reporting. Client care coordination pathways are generated to track progress toward agreed upon goals or attainment of service needs.



Retain clients in eligible programs and demonstrate real-time program impact and outcomes.

Clara Community Hub from the perspective of **administrator's, policy makers and community planners**

Program administration



Create programs that serve families, without costly and time consuming administration.

Medical Appointments



Track and manage providers, locations and affiliations. Manage the equitable distribution of clients across the provider network at whatever level and frequency is appropriate.

Services and Referrals



Access real-time, custom operational reports to document and evaluate effectiveness.

Records Management



Manage administrative records, lists and tables that best reflect your dynamic organization – internally, without having to contact a webmaster.

Program Staff and Partners



Role based security allows for individual users to only see information appropriate to them. Record based security defines how and what information is shared between organizations.

Clara Community Hub



New organizations join easily and configure their Clara software to meet the unique needs of their organization and workflow. Organizations define their level of integration and information sharing. Software easily adapts to organizational changes.

Reporting that influences planning & policy



Population-level, regional or program-specific reporting.

User-friendly flexibility



You set the parameters, download complete or filtered data sets directly into Excel for further evaluation.

Data aggregation



Collaborate with partners to combine data on shared client populations.

Ease of mandatory reporting



Give grantors and/ or board members access to real-time, secure, population-level program reports.

Identify best practices



Clean, normalized back-end allows for data to be compared across programs, regions and partner organizations.

Inform decision making



The larger the Clara Community, the greater the client population, and more representative the data are of community needs and gaps.