Greater Portland Traffic Incident Management Team
10:00 am – 12:30 pm
February 12, 2015

Tualatin Valley Fire and Rescue
Command and Business Operations Center (CBOC)
11945 SW 70th Avenue
Tigard, OR 97223

Participants: Patrick Kramer (City of Portland), Bob Cozzie (C-COM), Adam Phillips (Clackamas County Sheriff's Office), James Rhodes (Clackamas County Sheriff's Office), Nathaniel Price (FHWA), Tim Gerkman (Gresham Police), Jamie Kometz (Hazmat Emergency Response Teams), Caleb Winter (Metro), Jeff Mathia (MetroWest Ambulance), Monte Reiser (Multnomah County Sheriff's Office), Darin Weaver (ODOT), Andy McCool (Oregon State Police), Donny Callahan (Oregon Tow Truck Association), John Nohr (Portland Fire and Tim Tannenbaum Rescue), Liani Reyna (Portland Police), Dustin Morrow (TVFR), Andy Duyck (Washington County), Mike Fletcher (WCCA), Rob Obenauf (Washington County Sheriff's Office), Tim Tannenbaum (Washington County Sheriff's Office)

Conveners: Andy Duyck, Chair - Washington County Board of Commissioners
Steve Novick, Commissioner – City of Portland

Other Attendees: Joseph Sagal (FHWA), Mike Peterson (Oregon State Police), Andrea Valderrama (Office of Commissioner Steve Novick)

Staff: Elizabeth McNannay, Heather Laird

Agenda

10:00 – 10:15   Welcome and Introductions
                Andy Duyck and Steve Novick, project co-conveners

10:15 – 11:00   FHWA Presentation
                Joseph Sagal, FHWA

                The presentation notes are attached for review.

11:00 – 11:10   Break

11:10 – 12:20   Challenges and Resources for Success
                Elizabeth McNannay, Oregon Solutions Project Manager

The group brainstormed existing challenges with communication and identifying problems. These
challenges were then prioritized by each team member by noting their top three items. The group then
came up with potential solutions to the challenges with the highest points.

COMMUNICATION

Metro lacks CAD integration with ODOT 911/dispatch	Bob Cozzie (C-COM) 1 Mike Fletcher (WCCA) 1 Tim Tannenbaum (Washington Sheriff) 1 Darin Weaver (ODOT) 1 Mike Peterson (OSP) 2 John Nohr (PFR) 2 Dustin Morrow (TVFR) 2 Monte Reiser (Multnomah Sheriff) 2 Rob Obenauf (Washington Sherriff) 2 Andy Duyck (Washington County) 2 Nathaniel Price (FHWA) 3 Adam Phillips (Clackamas Sheriff) 3	26
Different agency priorities make it difficult on scene	Tim Gerkman (Gresham PD) 1 Liani Reyna (Portland PD) 1 Patrick Kramer (City of Portland) 1 Nathaniel Price (FHWA) 1 Donny Callahan (OTTA) 2 Jeff Mathia (MetroWest) 2 Darin Weaver (ODOT) 2 John Nohr (PFR) 3 Mike Peterson (OSP) 3 Dustin Morrow (TVFR) 3	21
Communicate with public/travelers	Adam Phillips (Clackamas Sheriff) 1 Rob Obenauf (Washington Sheriff) 1 Tim Gerkman (Gresham PD) 3 Caleb Winter (Metro) 3 Darin Weaver (ODOT) 3 Tim Tannenbaum (Washington Sheriff) 3 Donny Callahan (OTTA) 3 Andy McCool (OSP) 3 Andy Duyck (Washington County) 3 Jason Rogers (MetroWest) 3	14

Lack of using same radio nets	Dustin Morrow (TVFR) 1 John Nohr (PFR) 1 Monte Reiser (Clackamas Sheriff) 1 Jason Rogers (MetroWest) 1	12
Lack of collabration after an incident	Andy Duyck (Washington County) 1 Nathaniel Price (FHWA) 2 Rob Obenauf (Washington Sheriff) 3 Andy McCool (OSP) 3 Liani Reyna (Portland PD) 3	8
Dissolution of regional radio network	Mike Fletcher (WCCA) 3 Mike Peterson (OSP) 2 Adam Phillips (Clackamas Sheriff) 2 Bob Cozzie (C-COM) 2	7
Better communication and consistent info with tow industry	Donny Callahan (OTTA) 1 Steve Novick (City of Portland) 3 Monte Reiser (Multnomah Sheriff) 3 Patrick Kramer (City of Portland) 3	4
Identify efficiencies on scene	Tim Tannenbaum (Washington Sherrif) 2 Tim Gerkman (Gresham PD) 2	4
Lack of backup plan for major catastrophe	Steve Novick (City of Portland) 2	2
Who the players are changes	Caleb Winter (Metro) 2	2
Lack of common language	Bob Cozzie (C-COM) 3	1
Lack of formal opportunities to communicate at agency level		
Lack of knowing who to communicate with - assumptions		
DEQ and Trimet not currently involved		

CAD Integration with ODOT/LUT
- Tie enterprise services buses together
- Fundraise $1 million
- Develop a multi-agency plan

Difference Agency Priorities on Scene Make It Difficult
- 4 hr TIM class
- Institutionalize TIM into each agency. It becomes a public safety discipline
- MOU
- On scene communication
- Protocol based on type of incident
- Determine available resources both short and long term

IDENTIFY PROBLEMS

Understanding everyone's roles and expectations	John Nohr (PFR) 1 Tim Tannenbaum (Washington Sheriff) 1 Nathaniel Price (FHWA) 1 Darin Weaver (ODOT) 1 Patrick Kramer (City of Portland) 1 Mike Peterson (OSP) 1 Jamie Kometz (Hazmat) 1 Donny Callaham (OTTA) 2 Rob Obenauf (Washington Sheriff) 2 Andy McCool (OSP) 2 Monte Reiser (Multnomah Sheriff) 2 Liani Reyna (Portland PD) 3 Jeff Mathia (MetroWest) 3 Tim Gerkman (Gresham PD) 3 Adam Phillips (Clackamas Sheriff) 3	33
Lack of TIM training in Metro area	Andy Duyck (Washington County) 1 Caleb Winter (Metro) 1 Donny Callahan (OTTA) 1 Jeff Mathia (MetroWest) 1 Bob Cozzie (C-COM) 1 Mike Peterson (OSP) 1 Nathaniel Price (FHWA) 2 Jamie Kometz (Hazmat) 2 Patrick Kramer (City of Portland) 2 Steve Novick (City of Portland) 3 Monte Reiser (Multnomah Sheriff) 3	26
Lack of data in region	Steve Novick (City of Portland) 1 Mike Fletcher (WCCA) 1 Dustin Morrow (TVFR) 1 Andy Duyck (Washington County) 2 Darin Weaver (ODOT) 2 Jeff Mathia (MetroWest) 2 Liani Reyna (Portland PD) 2 Tim Gerkman (Gresham PD) 2 Caleb Winter (Metro) 2 John Nohr (PFR) 2 Adam Phillips (Clackamas Sheriff) 2	25
Is there an existing problem that needs fixing?	Tim Gerkman (Gresham PD) 1 Adam Phillips (Clackamas Sheriff) 1 Andy McCool (OSP) 1 Mike Peterson (OSP) 3 Rob Obenauf (Washington Sheriff) 3 Mike Fletcher (WCCA) 3	12

How can there be metrics of success?	Rob Obenauf (Washington Sheriff) 1 Mike Fletcher (WCCA) 2 Tim Tannenbaum (Washington Sheriff) 2 Donny Callahan (OTTA) 3 Caleb Winter (Metro) 3 Bob Cozzie (C-COM) 3 Dustin Morrow (TVFR) 3	11
How do we debrief after an incident?	Liani Reyna (Portland PD) 1 Andy McCool (OSP) 2 Steve Novick (City of Portland) 2 Darin Weaver (ODOT) 3 Nathaniel Price (FHWA) 3 Jamie Kometz (Hazmat) 3	10
Lack of education/outreach	Andy McCool (OSP) 1 Bob Cozzie (C-COM) 2 Tim Tannenbaum (Washington Sheriff) 3	7
Continuity of policy	Monte Reiser (Multnomah Sheriff) 1 Patrick Kramer (City of Portland) 3	4
How do we continuously improve?	John Nohr (PFR) 3 Andy Duyck (Washington County) 3	2
How do we engage communities in the planning process?		

Lack of TIM Training In Metro
- TIM Training 2/19
- Periodic tabletop exercises
- Outreach to public
- Integrate TIM academy into academies
- Explain role and resources for traffic management to public and responders

Understanding Everyone's Roles and Expectations
- Formal interagency document with description
- Take a 4 hr TIM class
- Interagency TIM training
- Decision makes involved in 4 hr class. Top-level buy in.
- Having representatives at a high level involved in team.
- All ground folks trained.
- Form TIM committee to move process forward.

12:30 – 1:30   Brown Bag Lunch
                w/ Joey Sagal (facilitated)

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Please take time to visit the Oregon Solutions Greater Portland Area Traffic Incident Management website at: http://orsolutions.org/osproject/PortlandTIM